

# What you need to know about ERP and financial management software for growing businesses

The table below outlines some of the key facts users need to know about popular enterprise resource planning (ERP) and financial management software for growing businesses. The options listed here are by no means exhaustive. A product's inclusion should not be regarded as an endorsement by Chartered Accountants Australia and New Zealand. Information included in this guide has come from the relevant vendors.

Product	Cost (for base package)	What are the available support options?	Which modules do you include?	Do you offer multi-entity automation? (e.g., if you create a purchase order in one entity, does it create a sales invoice in the other?)	Do you offer CRM?
<b>SAP Business One</b>	A\$99 per user per month.	After-sales support is handled primarily by an SAP Business One Partner. This has a direct escalation path to SAP as and when required.	Accounting and financial management, purchasing, inventory control, sales and customer relationship management, project management, operations (manufacturing and service) and human resource management. SAP Business One includes mobility features, built-in business intelligence/analytics and has embedded machine learning functionalities.	Yes, through the Intercompany Integration Solution.	Yes, out-of-the-box capability.
<b>SAP Business ByDesign</b>	A\$29,244 per annum.	SAP Support provides support services, covering the complete lifecycle. Available 24/7, 365 days a year.	Finance, customer relationship management, human resources, project management, procurement, supply chain management. Localisation: Available in more than 130 countries.	Organisational management (OM) is the central source of organisational information in SAP Business ByDesign. If you are operating across countries, SAP Business ByDesign allows for multiple companies in multiple countries with multiple sets of books to be in the same system at the same time.	Yes.
<b>Wiise ERP and accounting software</b>	Subscription packages start from A\$49 per user, per month.	Support is offered by certified Wiise Partners. Wiise also has a how-to library for customers, and an email option for raising urgent requests.	Financial and multi-entity management, intercompany consolidation, fixed assets, integrated payroll and timesheets, cash flow and inventory forecasting, bank feeds and reconciliation, inventory management, manufacturing and production, warehousing, landed costing and budgeting, project and job costing, integrated payroll and timesheets, multi-company payroll, service management, pre-built reports and customer relationship management.	Yes.	Yes.
<b>Sage Intacct/Sage Australia</b>	From A\$11 per user per month (charged annually in advance). Price depends on number of users and functional capabilities required.	Sage Intacct is supported by a local network of resellers who offer phone support, online support ticketing options and community support forums.	Project management, contract management through to resource management.	Currently only for US-based entities where USD is the base currency.	Yes. As Sage Intacct CRM Integration is pre-built on the Salesforce1 platform, there's no need for expensive third-party integration, IT support, or custom consulting.
<b>Oracle NetSuite Enterprise Resource Planning (ERP)</b>	Subscription price tailored to customer needs/timelines.	Available to all NetSuite users: – SuiteSupport Basic (includes 24/7 support for critical issues) – SuiteAnswers knowledge portal (help topics and training videos) – NetSuite User Community (11,000 registered members) For additional service: – SuiteSupport Premium (additional benefits)	Financial and multi-entity management, customer relationship management (CRM), order management, contract management, forecasting and planning, inventory management, manufacturing management, supply chain management, ecommerce and retail management, services resource planning (SRP), project management and accounting, professional services automation (PSA), resource management, fixed asset management, revenue recognition management.	Yes.	Yes.
<b>Oracle Fusion Cloud ERP</b>	Subscription price tailored to customer needs/timelines.	24/7 online support from myoraclesupport.com and delivered by Oracle's support organisation around the world. Additional support can be provided by Oracle Managed Cloud Service for SaaS and with consulting offerings.	A full platform of integrated modules including ERP, supply chain management, human capital management, customer relationship, inventory management, forecasting and planning, manufacturing and production and more.	Yes.	Yes. Sales, marketing, service, data and many more. A full list of services can be found on <a href="http://www.oracle.com/cx/">www.oracle.com/cx/</a>
<b>MYOB Advanced</b>	MYOB Advanced starts at A\$110 per month for a full access licence for one standard user, plus implementation costs which vary depending on the level of complexity and scope of work required to be carried out. Bundle pricing is available.	MYOB Advanced features in-product help. Support is also available via certified MYOB Advanced partners. MYOB Academy has 'how-to' videos online.	CRM, field service, financial management, planning and forecasting, project management, supply chain and distribution management, inventory management payroll, fixed assets, manufacturing and construction specific editions, human capital management, workforce management (launching in April).	Functionality due to be delivered in May 2021 release.	Yes.
<b>Epicor for Care, Epicor for Manufacturing and Epicor for Distribution</b>	Epicor for Care: price on request. Epicor for Manufacturing: 10 users for A\$3800 per month. Epicor for Distribution: 10 users for A\$3000 per month.	Support is included in the SaaS annual fee. On-premises deployment is charged at 20% of the perpetual fee per year. (Extra service fee if Epicor performs on-premise software upgrades.)	Epicor for Care: Financials (general ledger, accounts payable, accounts receivable), billing and funding, CRM, service planning, care planning, client record. Epicor for Manufacturing: Core financials, core operations, asset management, landed cost/container tracking, advanced material management, supplier relationship management, quality assurance, advanced planning and scheduling, material requirements planning, manufacturing execution system, project management, expense management, CRM, multi currency and site management, wireless warehouse, data analytics, enterprise content mgt, CADlink. Epicor for Distribution: Core functionality includes web-based application that includes financial management, CRM, order entry, pricing, inventory management, purchasing, warehouse management, reporting and analysis. APIs available.	Yes. Epicor specialises in automating end-to-end business processes.	Yes. Epicor CRM is embedded in the ERP solution, within core product. Across all industries.